



Northern  
Region  
Trauma  
Network

**Single point of contact for urgent referrals of adults  
with major trauma to Auckland City Hospital**

If you have an adult patient with major trauma requiring transfer to Auckland City Hospital:

**Dial 0800 4 TRAUMA (0800 487 2862)**

**State clearly it is a call for an urgent trauma transfer to ACH**

The service is available 24/7 and calls are automatically directed to the on-duty Intensivist who has a mandate to accept patients with major trauma on behalf of all services at Auckland City Hospital. The Intensivist will ensure all appropriate personnel at ACH are notified and you do not need to phone anyone else at Auckland City Hospital.

Follow your usual referral process by calling a clinician direct if:

- You are seeking non-urgent advice or
- The patient does not have major trauma.

If you have already spoken to another clinician (not the on-duty Intensivist) who has accepted a patient with major trauma, please also call the 0800 4 TRAUMA line to discuss the patient.

Refer to the Northern Region Inter-Hospital Transfer Guidelines for information on the most appropriate hospitals for patients with common trauma conditions.