



Northern  
Region  
Trauma  
Network

**Single point of contact for urgent referrals  
with major trauma to Auckland City and Starship Hospitals**

**Dial 0800 4 TRAUMA (0800 487 2862)**

**State clearly it is a call for an urgent trauma transfer to ACH or Starship**

**Adults Dial 1:** If you have an adult patient with major trauma requiring transfer to Auckland City Hospital

**Paediatrics Dial 2:** If you have a paediatric patient with major trauma requiring transfer to Starship Hospital

The service is available 24/7 and calls are automatically directed to the ACH DCCM on-duty Intensivist or Starship Surgical team who has a mandate to accept patients with major trauma on behalf of all services at Auckland City or Starship Hospitals. The Intensivist/Surgeon will ensure all appropriate personnel at ACH/Starship are notified and you do not need to phone anyone else at Auckland City or Starship Hospitals.

Follow your usual referral process by calling a clinician direct if:

- You are seeking non-urgent advice or
- The patient does not have major trauma.

If you have already spoken to another clinician (not the on-duty Intensivist) who has accepted a patient with major trauma, please also call the 0800 4 TRAUMA line to discuss the patient.

Refer to the Northern Region Inter-Hospital Transfer Guidelines for information on the most appropriate hospitals for patients with common trauma conditions.

<https://www.northerntrauma.co.nz/guidelines/inter-hospital-transfer-guidelines/>